

estateteamwd@nhg.org.uk 11.01.23

Dear residents,

We hope you are well.

We are pleased to confirm all works completed before Christmas went as planned. D&L completed the following:

- Cleared all surface and foul pipes (to include from roof level down)
- Traced out drainage infrastructure
- Dye tested 15 properties internally, to establish if there were any misconnections
- High pressure water jet to all surface & foul below ground drainage
- CCTV survey surface and foul, below ground drainage
- Pumped out pumping station and foul water emergency storage tank
- Repaired 10 manholes
- Excavated trial pits, to inspect ground quality

D&L also carried out additional works established whilst on site. This included replacing metal leaf guards on top of stack pipes (on the roof) which had corroded and fallen down some stacks. Other debris found within the pipework was also removed, along with encrustation which had built up over time.

The pump chamber serving Ashview was attended and found to need a repair to some internal pipework. This was completed.

The foul water emergency storage tank was pumped out prior to Christmas to ensure full capacity was available should there be an emergency. A blockage of the macerator was identified over the Christmas period. This was attended to by D&L and ECG who resolved the issue and ensured the area was left in a sanitary condition.

Given the encrustation build up, we will continue to carry out regular PPM (Planned Preventative Maintenance) of the pipework to prevent future backing up of the foul water pipes.

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We will continue with increased monitoring of the system, as provided over the last few months, until the new combined macerator and pump are installed.

We will update residents again once we have the more information on this.

Thank you,

The Woodberry Down Estate Team