| Report Title   | Manor House Development Trust / Redmond Community Centre Update |
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| Report To      | WDCO  |
| Date           | 11/07/24  |
| Report Authors | Zimmie Sutcliffe  |

| 1 | Redmond Centre Usage | <ul> <li>Bookings at the Redmond Centre continue to be strong. The<br/>Centre is booked for most weekdays with limited availability<br/>at the weekends. Many of our regulars are away during<br/>August so we expect the centre to be quieter.</li> </ul>  |
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|   |                      | <ul> <li>The new reporting template we have developed for the<br/>MHDT board is almost complete and should be ready for the<br/>next WDCO meeting, where we will be able to provide a<br/>better breakdown of booking rates.</li> </ul>   |
|   |                      | <ul> <li>One of our staff members has completed training to be able<br/>to update our website. They are currently reviewing the RCC<br/>website, which will now be updated more regularly.</li> </ul>   |
|   |                      | <ul> <li>We have created a monthly What's On flyer, with physical<br/>copies available at the Redmond Centre.</li> </ul>  |
| 2 | Facilities Issues    | <ul> <li>Following a leak from the flat above the centre last month,<br/>the electrics have now been repaired and the centre is<br/>operational. We are liaising with NHG to have the damaged<br/>areas of the ceiling redecorated.</li> </ul>  |
|   |                      | The broken library window has been boarded up and the library is open again. We are working on getting our insurance provider to pay to replace the window.   |
|   |                      | <ul> <li>We are liaising with our insurers regarding repairs to the<br/>partitioning door in Room 1/2, and wall repairs in Room 1<br/>and the female toilets. Users of the Centre have caused<br/>repeated damage to walls and cubicles in the female toilets.</li> </ul>                                       |
|   |                      | <ul> <li>A problem booking occurred on Tuesday 18th June. The<br/>hirers refused to leave at the end of the booking,<br/>threatening staff and the DJ. Police were called but they<br/>were unable to move the hirers. The noise caused a<br/>disturbance. MHDT sent written apologies to residents.</li> </ul> |

Risk Assessments and booking terms and conditions have been reviewed and revised. Staff have been issued with new PPE, with a device from People Safe now being worn by which authorities can be contacted and any disturbance recorded. Hirers for parties will now be required to bring photo ID; proof of address, and credit/debit card details will need to be left with staff. We are confident that these measures will prevent future incidents of this nature. All MHDT Policies are currently under review and updated policies are expected to be circulated to Trustees at their next regular meeting. MHDT accounts are currently with our Auditors and are expected to be circulated to Trustees at their next regular meeting. MHDT is now working on a Business Plan for the new community space on Phase 4. 3 **Activities** The Woodberry Down Fun Day took place on Saturday 22<sup>nd</sup> June 11am-4pm. Activities included a BBQ, children's entertainer, a youth talent show, fairground games and much more! Around 500 residents attended across the day, and which was received very positively. Planning is now underway for the Hidden River Festival with basic tasks such as applying for TENS, review of Health and Safety currently taking place. Meetings to involve residents and partners will be taking place over the next few weeks. Our A Taste of Home project supporting asylum seekers and refugees in Hackney to batch cook culturally appropriate meals twice a week is going well. So far we have hosted 9 participants over 5 weeks, who have cooked over 200 meals. Despite efforts from the RCC team to reverse the decision, Hackney Food Bank's Giving van has now relocated from the Redmond Centre to King's Crescent Estate, operating on Tuesdays from 12-2pm. Residents with no access to food can continue to receive food bank vouchers from the RCC team to collect food from the new location. The Community Fridge has seen a significant uptake in

| 4 | Ongoing Activities | residents accessing free food. In response, we are looking into getting additional surplus food from supermarkets and local growers, including the Castle Climbing Centre. The Felix Project will also be increasing its free food deliveries during the Summer Holidays to cover children who will be missing out on free school meals.  • We are planning dates for Kitchen Social during the school holidays. These will be confirmed and advertised shortly.  • Regular activities like the garden and Lunch Up Club are going well.  • We are waiting for a decision from Hackney Council as to when/if the new occupant of Woodberry Blooms can move into the space. The proposed new tenant, who also runs the dry cleaners in Woodberry Down, plans to sell ice cream and cakes from Woodberry Blooms. In the meantime, they will be selling ice cream from the Redmond Centre.  Regal Ballet, Mrs. Independent Living, Parent Club, Toastmasters, EK Outreach Services, Ceramics, Active Within Healthy Lifestyle Sessions, Friday Prayers, Solutions Care, Girls Friendly Society, x3 churches, Growing Communities vegetable collection, Community Fridge, Junior Youth Group, Career Wise, Community Garden, A Taste of Home, Lunch-Up Club. |
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| 6 | Fundraising        | <ul> <li>The delivery partners have provided funding for local community groups and residents to host events in Woodberry Down. MHDT will be administering the funding between now and March 2025. We will begin promoting the funding to local groups over the next few weeks. The funding is for small community events that are additional to regular events such as Hidden River Festival.</li> <li>A request has been made to MHDT from a resident for an event celebrating Jamaican Independence Day. MHDT are working with the resident to access the funding outlined above.</li> </ul>  |